

Golf Group and Society Terms & Conditions from 2017/18 (NON RESIDENTIAL)

(see also General Golf terms and Conditions)

Lanhydrock 'first and foremost' wishes its customers an enjoyable day at our club. To help us help you, please keep us informed of any changes you wish to make or add to your event including numbers, catering requirements, buggy hire etc. Thank You.

- a) 'Final Numbers' of players for your Golf Day must be confirmed no later than two days prior to the day of play. Please note if the number of players is less on the actual day of play than had been given as the final confirmation number Lanhydrock Hotel and Golf Club (LHK) reserves the right to charge up to the full price agreed for individual players less than the number of confirmed players given.
- b) This agreement is between you and LHK and is based on a minimum number of twelve (**12**) players to qualify for Society Package prices unless stated on a particular package or correspondence with LHK. You and your group will be required to pay the balance of the number of players less than twelve. Alternatively your group may pay the standard tariff fees for golf and catering services instead of the package deal price. A copy of our standard tariff fees is available on request.
- c) Golf Society quotations are given based on all players utilising the golf and catering as provided within that package. The Society must inform Lanhydrock Golf Club if they have players who will not be using the complete package i.e. players who plan only to play golf. Lanhydrock Golf Club will provide a Green Fee only price for these players and reserve the right to charge participants within golf societies the standard tariff fee should they decide not to use the full package on the day of play.
- d) A deposit is required by LHK for the society as a whole or per player to secure the booking. Once the deposit has been received the booking is confirmed and is no longer a provisional reservation. This deposit is non-refundable.
- e) All prices quoted are inclusive of VAT at the rate applicable to the date of payment.
- f) Please advise your cancellation or reduction in numbers by calling 01208 262570 and confirming by email to golf@lanhydrockhotel.com. If the group/society cancels their booking seven days or later from the day of the event this deposit is non refundable but may at the Directors discretion be used to book a further day for the same society if played within four months of the original booking. Complete cancellation of event received under 7 days will lose their deposit.

Reduction of society or discount golf group numbers will have any individual deposit credited towards the group if the Club is notified 48 hours or more prior to play. Less than 48 hours then the individual deposit is lost.

- g) Any current Lanhydrock Golf Member playing with a society will be charged for all services provided to the society except for their round/s of golf. They, the member, will not form part of the Society to achieve discounts on the number of players playing if applicable.
- h) All visitors are bound by the Rules of the Club which are available on request.
- i) All persons should be regular players and have a clear understanding of the etiquette required. **It is the responsibility of the group/society and each Individual Player to ensure that they are adequately insured whilst at the Club.**
- j) The Society or Group organiser is responsible for the conduct of its members whilst at LHK. Information of our dress code and speed of play requirements are available by request or viewed on our home website.
- k) Full settlement is required prior to play on the day unless agreed by written arrangement. However, Lanhydrock Hotel & Golf Club reserves the right to request full payment in advance. Payment is accepted by a single cheque (company or personal), cash, debit or credit card.

Payment may also include applicable vouchers issued by Lanhydrock Hotel and Golf Club which state that it can be used for items as listed on the voucher. No other voucher can be used as part payment including those issued by Corporate Members for Society Packages.

- l) In the event of the course being temporarily closed i.e. course conditions due to weather, Lanhydrock will find a suitable alternative time and/or date to re-schedule the package.
- m) Players are expected to take a 'common sense' approach in extreme weather i.e. lightning and excessive rain and wind on the course. Please leave the course if you deem it necessary, keeping clear of trees as best as you can in the process. The Green Keepers Compound located between the 4th and 5th holes is generally 'Out of Bounds' to all but Lanhydrock employees. However, you may take shelter in the open fronted barn if extreme weather necessitates. Please call the Club on 01208 262570 to let the Club know your location.
- n) LHK cannot accept responsibility for items mislaid, stolen or lost on its premises.

Course & Golf Guide

- 1) For your enjoyment and safety, visitors and members are requested to follow guidance and instruction from designated Lanhydrock Company Members Staff at all times.
- 2) Please repair all pitch marks. If your members do not have a pitch mark repair, please ask in the Shop – **THEY ARE FREE**
- 3) After raking a bunker please leave the rake in the bunker.
- 4) There is one 'blind tee shot' on the course – the 7th Hole. There is a viewing platform on the Ladies Tee. Please use.
- 5) Course accessories i.e. Nearest The Pin and Longest Drive Markers are FREE. Please advise prior to the day of play your requirements. Lanhydrock Staff are also available to provide scorecard management free of charge for your group.
- 6) Whilst on the course, if you or any of your group require assistance for any reason, please call 01208 262570 and ask for help.

The Greens Staff aim to limit interference with your round during their daily duties. However, for Health and Safety purposes, Greens Staff have priority on the golf course at all times. Standard golf course maintenance practices are carried out regularly on the course with minimal disturbance to all playing surfaces. We regret that no refunds can be made in these circumstances (green fee discounts may be implemented prior to the round).

Please sign to confirm your reservation. By signing you accept the Terms and Conditions as stated. Please do not hesitate to contact LHK on 01208 262570 or email golf@lanhydrockhotel.com if you have any queries.

Group Organiser Name:

Date:

Society/Group Name:

Date of Event:

Telephone No:

Email:

Address:

Update: 05/10/17